

**Offer agreement (user agreement)
on the provision of Internet services, including
connection for the transmission of data and voice transmission**

Moscow

"15" June 2020.

1. Terms and definitions

- **Website** — information system, which is a set contained in databases and available from the Internet web pages, and enable their use of information technologies and United by interconnect address space of the domain www.voipscan.ru. The starting page of the Website through which can be carried out access to all other web pages posted on the Internet at <http://www.voipscan.ru>
- **The Website owner** – LLC " Zvoni domoy»;
- **VoIP-call-session** of voice traffic transmission over IP channels;
- **Subscriber device** – a computer, smartphone or other stand-alone Subscriber device that supports the SIP Protocol and is registered properly in the voipscan System;
- **Personal account**-the subscriber's account in the voipscan System, which displays the balance of accounts of actually held VoIP-calls and other settlement operations;
- **System voipscan** – hardware-software complex Operator that provides the Subscriber device and the implement VoIP calls and storing operational and account information. The voipscan system has a web interface available at: www.voipscan.ru;
- **Operator** – "phone home", bin 1157746452324, was 7731283131, was in conformity with the legislation of the Russian Federation located at the address: 121087, Russia, Moscow, Bagrationovskiy proezd, d. 7, p. 20B, office 623, providing communication services, including communication services for the transmission of data and voice transmission and other related services.
- **Subscriber** – an individual who uses the communication services(other services) provided by the Operator to such person in accordance with this offer Agreement, with which this offer Agreement is concluded and to which the operator has allocated a Subscriber(e) number (a) and/or a unique identification code.
- **Subscriber number**-configuration of telephone number digits and / or a unique identification code allocated by the Operator to the Subscriber in the Operator's communication network after the conclusion of this offer Agreement and uniquely identifying the Subscriber device connected to the Operator's communication network;
- **Mobile application** – a software product specially developed by LLC " Zvoni domoy» for use in a specific operating system iOS and/or Android called – voipscan or voipscan ltd.

2. Generalities

2.1. This document is an official offer (public offer) of the Operator to any individual (as defined herein), to provide such person with communication services and other services defined herein, on the terms and in the manner specified herein (hereinafter referred to as the "offer Agreement").

2.2. The conclusion of this contract-offer is the acceptance of an individual wishing to become a Subscriber of this contract-offer. Such acceptance is expressed by pressing (clicking) the "REGISTER"

symbol (in the registration form) on the main page of the website and/or in the Mobile application and entering the data necessary for its registration in the voipscan System by the specified person.

2.3. The fact of registration in the voipscan System by installing the Mobile application on the Subscriber device (or registration on the Website) by a person wishing to become a Subscriber confirms the full consent of such person to the terms of this offer Agreement in full without any exceptions and/or restrictions.

2.4. The territorial clause. If a person wishing to become a Subscriber is not a CITIZEN (or a person with a residence permit) of ANY of THE European Union COUNTRIES or a data SUBJECT (within the meaning of Regulation (EU) 2016/679 (General Data Protection Regulation) - then this offer Agreement, as well as the privacy Policy and the Operator's personal data processing Policy posted on the Website, shall apply to him / her. Such person has the right to use the Mobile application. If a person wishing to become a Subscriber is a CITIZEN (or a person with a residence permit) of ANY of the EUROPEAN Union COUNTRIES or a data SUBJECT (within the meaning of Regulation (EU) 2016/679 (General Data Protection Regulation), such person shall not be entitled to be a Subscriber and use the services of LLC " Zvoni domoy" from this offer Agreement, shall not be entitled to use the Mobile application and Be a subscriber of the voipscan System. Any violation of this restriction is the sole responsibility of the person who violated it.

3. The subject of the offer

3.1. The subject of this contract-offer is the provision of communication services (other related services), including data communication services for the purpose of voice data transmission, by providing access and service to the Subscriber in the voipscan System on the terms specified below in this contract-offer.

3.2. The operator provides the specified in clause 3.1. the present Contract-offer services in accordance with the Charter of the company LLC " Zvoni domoy", on the basis of license No. 157226 07.08.2015 for the provision of communication services on data transmission for purposes of voice transmission issued by the Federal service for supervision in the sphere of Telecom, information technologies and mass communications of the Russian Federation, license # 157224 from 21.03.2016 for the provision of intercity and international telephone services, issued by the Federal service for supervision in the sphere of Telecom, information technologies and mass communications of the Russian Federation, license # 157227 from 30.08.2016 for the provision of local telephone connection services, except for services of local telecommunication with use of payphones and means of collective access issued by Federal service for supervision in the **sphere of communication**, information technologies and mass communications of the Russian Federation and the conditions published On the website of the Operator to the address <http://www.voipscan.ru>

3.3. The operator is entitled to transfer the rights on the current contract offer to a third party in case of closure of the Company, the conditions after the transfer of rights and obligations under it to a new Operator shall be valid and remain unchanged.

3.4. the Operator has the right to change the terms of this agreement-offer unilaterally no earlier than 10 days from the date of publication of changes on the site www.voipscan.ru

3.5. from 01.07.2020, "Zvoni Domoy" LLC ceases to exist and transfers all rights under the offer in favor of VIPSCAN Ltd., Patron, 10 6051, Larnaca, Cyprus, registration number HE 354242.

4. The procedure for the provision of services and payment for services

- 4.1. The subscriber shall register in the voipscan system in the manner specified in article 2 of this agreement. The operator assigns an identification number (hereinafter SIP ID) to the Subscriber and opens an account with the assignment of a Personal account to It.
- 4.2. The subscriber shall register his / her mobile phone number in the voipscan System for the purposes of execution of this contract-offer and receipt of services from the Operator in accordance with this contract-offer.
- 4.3. Registering your mobile phone number in the System voipscan, the Subscriber agrees to receive sms alerts or emails the Subscriber of all the actions made in the System voipscan, and the advertising campaigns of the Operator and other posts, bearing advertising-informational character.
- 4.4. The subscriber has the right to delete his phone number or replace it with another one. To do this, the Subscriber is obliged to send to the Operator a written application to remove the number or replace it, and a copy of the identity document. The application shall be sent by e-mail, Fax or registered mail with the notice of delivery to the addresses and numbers specified in this contract-offer.
- 4.5. The subscriber agrees to the processing by the Operator of his personal data, that is, to perform, including the following actions within the framework of the Operator's obligations under this agreement-offer: processing (including collection, systematization, accumulation, storage, clarification (update, change), use, depersonalization, blocking, destruction of personal data in accordance with the Policy of personal data processing (posted at voipscan.ru) and the current legislation of the Russian Federation. The processing of personal data is performed by the Operator solely to fulfill its obligations in order to comply with the current legislation of the Russian Federation under this offer Agreement.
- 4.6. After the registration of the Subscriber in the System voipscan, the operator provides the Subscriber access to the System voipscan purpose of performing the subject matter of this Agreement.
- 4.7. The operator represents tariffs for services under this contract-offer in rubles of the Russian Federation, taking into account the value added tax.
- 4.8. The Subscriber shall replenish his / her Personal account balance and pay for the Operator's services by transferring funds To the Operator's account by the Subscriber using the "top up" symbol (next to "my balance") in His / her personal account through a licensed non-Bank credit institution in accordance with its rules. The currency of payment is the ruble of the Russian Federation. All costs and Bank fees associated with the transfer of funds to the account of the Operator shall be borne by the Operator.
- 4.9. It is possible for the Subscriber to replenish the balance of his / her Personal account and pay for the Operator's services from Bank cards issued by non-Russian authorized banks. In this case, the exchange rate of the currency into rubles is set by the executing Bank.
- 4.10. When the Subscriber replenishes the balance of his Personal account, the payment is credited to the personal account of the Subscriber no later than 1 (one) working day from the date of receipt of funds to the account of the Operator in full.
- 4.11. The operator writes off the funds from the personal account of the Subscriber upon provision of the service.

4.12. When the Operator connects the Subscriber to the person called by the Subscriber, the price per minute of the connection is set as a full minute of time (60) seconds, regardless of whether the connection was exactly a minute or less. Tariffs offered by the Operator are set ONLY for international calls. The cost of long-distance call in the Russian Federation from the region (location) of the Subscriber to the region of the Operator, the Subscriber pays separately at the rates of his mobile operator.

4.13. The operator reserves the right to suspend the Subscriber's access to the voipscan System without explanation.

4.14. The subscriber has the right to demand the return of unused funds paid for the use of communication services. In case the Subscriber receives "bonus funds" from the Operator, that is, the possibility to make free calls to the Amount of money received by the Subscriber in the form of a bonus (premium) and, if the Subscriber wishes to return the funds transferred by the Subscriber to the Operator, the Operator returns such own funds of the Subscriber, taking into account the deduction from such funds of the Amount spent by the Subscriber on calls (communication services) at the time the Operator receives the application for a refund in accordance with paragraph 4.15. this contract-offer. At the same time, the funds received by the Subscriber in the form of a bonus (premium) are not refundable.

4.15. Registration of refund is made on the basis of a written application of the Subscriber. The application must specify the name, surname, patronymic of the Subscriber and his full Bank details. The application for a refund shall be sent by the Subscriber to the Operator via electronic communication channels using the Subscriber's electronic signature or to the address of the Operator specified in this contract-offer. The subscriber is responsible for incorrect (distorted) data specified in the application for refund, as well as for access to the e-mail of the Subscriber of third parties.

4.16. Refunds are made by transferring them to the subscriber's ruble account in the Russian Bank. The account must be opened in the name of the individual Subscriber.

4.17. Refunds are made within thirty days from the date of receipt by the Operator of the application for a refund.

4.18. Claims and claims of Subscribers are considered by the Operator within no more than 30 days from the date of registration of the claim. The claim is presented in writing and is subject to registration on the day of its receipt by the Operator.

5. Obligations Of The Operator

5.1. Provide the necessary and reliable information about the voipscan System, as well as ensure the registration of the Subscriber and his Subscriber device in the voipscan System.

5.2. Provide advice on issues related to the execution of this contract-offer.

5.3. Provide access to the voipscan System and provide the Subscriber with communication services and other services specified in this offer Agreement on the terms and in the manner specified in this offer Agreement.

5.4. Provide maintenance of the Subscriber's account and Personal account.

6. The Liability Of The Operator

6.1. The liability of the Operator under this offer Agreement is regulated by the current legislation of the Russian Federation.

6.2. The operator uses the communication channels provided by third parties to make VoIP calls in the voipscan System. The operator is not responsible for the quality of the services provided by other organizations, as well as for delays and interruptions in the work that occur directly or indirectly for reasons that are beyond the control of the Operator.

7. Subscriber Registration

7.1. A person wishing to become a Subscriber acquires the right to use the voipscan System and receive communication services from the moment of registration in the manner prescribed by this offer Agreement. Prior to the completion of the registration process, such person can only access the start page of the Website and / or Mobile application, web form for registration, page with the text of this contract-offer, other documents of the Operator, posted at: voipscan.ru, as well as some other information materials in the General access of the Operator.

7.2. To register, a person wishing to become a Subscriber is obliged to fill in all the fields marked as mandatory in the web form on the Website or install a Mobile application on his / her Subscriber device by following the steps prescribed for such installation. Only unique (i.e. not previously specified by any of the registered persons in the voipscan System) e-mail address and mobile phone number of such person can be used for registration. At the same time, a prerequisite is the indication of a person wishing to become a Subscriber of his mobile phone number and optional e-mail address.

7.3. A prerequisite for registration is the confirmation by the Subscriber of its consent to the terms of this contract-offer and other documents of the Operator posted on the Website.

7.4. Until proved otherwise, the person who logged in the System voipscan, is considered identical to the person registered as the account holder, access use and management of which was obtained by this authorization. The actions of any person using the Subscriber's personal account (including the use of sections of this page, create rights and obligations for the Subscriber.

7.6. Provision of Operator's services to the Subscriber shall be terminated if the Subscriber does not use the Operator's services (does not make calls) within 60 (sixty) calendar days from the date of registration. From the moment of registration termination, the Subscriber ceases to be registered in the voipscan System and access to his / her personal account is terminated with the deletion of all data provided by the Subscriber. The subscriber, whose registration is terminated, has the right to undergo the registration procedure again, 10 calendar days after the removal of the Subscriber's account.

8. Prohibited act

The subscriber may not:

8.1. Use any automatic or automated means to collect and / or use information posted on the voipscan System, as well as to fill in web forms.

8.2. Specify or otherwise transfer personal data, including contact data of other subscribers or other persons without their prior consent, obtained in the manner prescribed by the current legislation of the Russian Federation.

8.3. Specify during registration or subsequently enter knowingly false or fictitious information about the Subscriber, including, but not limited to: other people's or fictitious first and last name, etc.

8.4. Register an account (account) of a group of persons.

8.5. To carry out actions aimed at destabilizing the functioning of the voipscan System, Mobile application and Website, to attempt unauthorized access to the management of the voipscan System, Mobile application and Website or its closed sections (sections to which access is allowed only to the Operator), as well as to carry out any other actions that may be regarded as a network attack.

8.6. send, transmit, reproduce, provide or use for commercial purposes in any form information, software or other materials, in whole or in part received through the personal account of the Subscriber.

8.7. post and / or not transmit through the Subscriber's personal account information in the form of text, image, sound or program code, which may be illegal, advertising, threatening, abusive, defamatory, knowingly false, rude, obscene, harm other subscribers, violate their rights and legitimate interests, harm the business reputation of the Operator.

8.8. upload, send, transmit or in any other way post and/or distribute content that is unlawful, harmful, slanderous, offends moral, shows (or is a propaganda of) violence and cruelty, violates intellectual property rights, promotes hatred and/or discrimination against people on racial, ethnic, sexual, religious, social signs, contains insults to any persons or organizations, contains elements (or is a propaganda of) pornography, child erotica, represents advertising (or is propaganda) of sexual services (including under the guise of other services), explains the procedure for the manufacture, illegal use or other illegal use of drugs or their analogues, explosives or other weapons; violate the rights of third parties, including minors and / or harm them in any form;

8.9. upload, send, transmit or in any other way post and/or distribute the content, in the absence of rights to such actions under the law or any contractual relationship;

8.10. upload, send, transmit or in any other way post and/or distribute unsolicited advertising information, spam, lists of foreign e-mail addresses, schemes "pyramids", multilevel (network) marketing (MLM), systems of Internet earnings and e-mail-businesses, "chain letters", and use the System voipscan to participate in these events;

8.11. upload, send, transmit or in any other way post and/or distribute any materials containing viruses or other computer codes, files or programs designed to disrupt, destroy or limit the functionality of any computer or telecommunications equipment or programs for unauthorized access, as well as serial numbers to commercial software products and programs for their generation, logins, passwords and other means to gain unauthorized access to paid resources on the Internet, as well as placing links to the above information; unauthorized collection and storage of personal data of other persons;

12. otherwise violate the law, including international law.

8.13. Do not perform any actions that violate the original design of the Website or Mobile application, do not interfere with other subscribers, use the voipscan System.

9. Rights and obligations of the Subscriber

9.1. The subscriber has the right to sign contracts for the provision of communication services and other services by electronic signature. The use of an electronic signature is carried out in accordance with the current legislation of the Russian Federation. A contract signed by a simple electronic signature is recognized as equivalent to a paper document signed by a handwritten signature. The subscriber assumes all obligations arising from the documents signed with a simple electronic signature.

9.2. The subscriber is obliged to provide full, accurate and up-to-date information about himself and (or) undergo other authorization procedures established by the Operator to receive the Operator's services under this contract-offer.

9.3. The subscriber is obliged to carry out registration actions only from mobile numbers issued to the Subscriber in accordance with the current contract for the provision of communication services received by the Subscriber in accordance with the current legislation of the Russian Federation.

9.4. The subscriber has the right to change the account (registration) data about himself (except for the name in the Personal account), specified at registration, only by sending to the Operator the application on paper, signed by the Subscriber's handwritten signature or a letter in electronic form with the Subscriber's electronic signature.

9.5. The subscriber undertakes not to commit any of the prohibited activities specified in section 8 of this Agreement.

9.6. The subscriber undertakes not to use the voipscan System to perform any actions contrary to the current legislation of the Russian Federation.

10. Advertising in the mobile application.

10.1 the Operator has the right to place advertising information in the interface of the Mobile application, including notification of its own promotions/programs without prior notice to the Subscriber. By installing the Program, the User agrees to receive advertising information through the Program, including the Operator's SMS-mailing (news, notifications, advertising information, etc.) to The user's mobile phone number specified during Identification.

11. Payment for the action in the mobile application.

11.1 the Operator has the right to provide the Subscriber with the opportunity to make calls at the expense of the bonus Personal account.

11.2 the amount of credited funds to the bonus Personal account is set by the Operator.

11.3 after viewing the advertising content, the Operator charges the Subscriber with funds to the bonus Personal account.

11.4 calls from the bonus Personal account are Charged according to the current tariff plans of the Operator.

11.5 funds from the bonus Personal account cannot be withdrawn by the Subscriber to the accounts of payment systems and to the personal Bank account.

11.6 the Operator has the right to refuse the Subscriber to use the bonus personal account in case of non-compliance with the terms of the user agreement.

11.7 the Number and duration of calls made from the bonus Personal account is regulated at the discretion of the Operator.

11.8 in case of problems when making a call, paid viewing advertising content, the Operator is not responsible for the quality of the call and the money to the bonus Account will not be returned.

12. Warranties and representations of the parties

12.1. The subscriber guarantees that the information transmitted to the Operator is complete, relevant and reliable, and does not violate anyone's rights, legitimate interests, as well as the current legislation of the Russian Federation.

12.2. The subscriber guarantees that he / she will take appropriate measures to ensure the confidentiality of the credentials used for authorization in the voipscan System and to prevent the possibility of authorization of other persons using the Subscriber's account. 12.3. The operator guarantees that the e-mail address and mobile phone number specified by the Subscriber during registration will be used only for communication with the Subscriber and sending him notifications and messages, and will not be transferred to third parties without the Subscriber's prior consent.

12.4. The operator undertakes to make all reasonable efforts to maintain the voipscan system in working condition, but does not guarantee its continuous and uninterrupted operation and is not responsible for its continuous operation and is not responsible for accidental distortion or destruction of personal data of the Subscriber, but guarantees the possibility to correct personal data or provide them again.

12.5. The operator is not responsible for the actions of the Subscriber, including those committed in violation of the prohibitions set forth in section 8 of this agreement-offer.

12.6. For violation of the provisions of this agreement, the Subscriber's access to the voipscan System or its individual services may be temporarily suspended or blocked for an indefinite period. Access is restored at the discretion of the Operator at the written request of the Subscriber.

Details Of The Operator:

Full name of the organization	limited liability Company "Zvoni domoy"
Abbreviated name of the organization	LLC " Zvoni domoy"
Postal address of the organization	121087, Russia, Moscow, Bagrationovsky proezd, d 7, p. 20V, office 623
Legal address of the organization	121087, Russia, Moscow, Bagrationovsky proezd, d 7, p. 20V, office 623
Contact phone numbers of the organization	+7 495 161 56 10
Head of organisation (position, full name)	General Director Myazin Denis Viktorovich

Contact e-mail	ooo.zvoni.domoy@gmail.com , info@voipscan.ru
OGRN	1157746452324
INN	7731283131
KPP	773001001
OKPO	45184262
Bank account №	40702810402140000291
The Bank	JSC "ALFA-BANK" INN 7728168971
Correspondent Bank №	30101810200000000593 in the state BANK of RUSSIA in the Central Federal district.
BIC	044525593